

CULTURAL LANGUAGE TRAINING - CCNB

HEALTHCARE SECTOR

College of Nursing of New Brunswick



Objective

This language training program is designed to enhance your English language proficiency and intercultural competence to meet the linguistic requirements of the healthcare profession.



Centre d'apprentissage des langues
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Content

Developed using a competency-based approach, this course focuses on tasks performed by healthcare professionals, using authentic materials and real workplace scenarios. The following themes are covered:

1. Intercultural Communicative Competence in Healthcare

- Increase participants' awareness of the traits and behaviors essential to intercultural competence.
- Enhance participants' understanding of their own attitudes and reactions in various situations.
- Support participants in acquiring the knowledge necessary to adopt culturally appropriate and effective behavior in similar situations within the Canadian healthcare context.

2. Communicating with Patients

- Listen attentively and respectfully to others' opinions and express one's own views with politeness and confidence.
- Appropriately use every day, idiomatic, and formal language for patient history-taking, physical assessments, body parts, and descriptions of pain, symptoms, and illnesses.
- Use suitable language to express sympathy, empathy, and provide comfort.
- Employ appropriate language when delivering bad news.
- Use appropriate language to discuss a patient's recovery.

3. Connecting with Colleagues

- Use appropriate language and cultural conventions when interacting with colleagues.
- Employ suitable language to change topics, interrupt, conclude a conversation, make requests, or express gratitude.
- Develop awareness of how cultural conventions and personality roles affect workplace dynamics.
- Apply concepts of effective teamwork within the Canadian healthcare context

Learners are expected to complete exercises and homework tasks outside of classroom instructional hours.

Delivery Format

This training, delivered in English, is offered remotely and online in a hybrid format combining synchronous and asynchronous sessions.

- Session: Summer 2026
- Dates: May – July 2026
- Duration: 12.5 weeks
- Number of hours: 6 hours per week
- Holiday: July 1, 2026

Cost

- Free for IRCC clients: permanent residents and refugees
- Paid for clients with a status other than IRCC: \$1170

Certificate

- A certificate of completion will be awarded to participants who successfully complete the training.

Register now

- Please complete the following form and we will contact you as soon as possible.
- 🖱️ **Client Form** : <https://forms.office.com/r/GiU74hefiE>

Contact

- ✉️ E-mail address: langues@ccnb.ca



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